

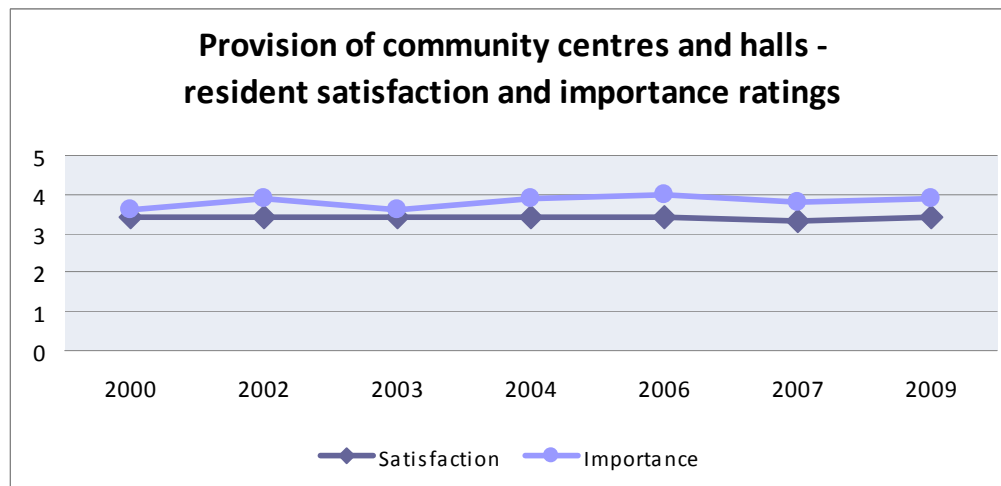
Public buildings and facilities – community centres

What are we monitoring?

Difference between resident satisfaction with and their importance rating for the provision of community centres and halls

What is the trend?

Residents' rating of importance for the maintenance of parks / playgrounds has increased from 3.6 in 2000 to 3.9 in 2009 while their satisfaction has increased slightly from 3.4 to 3.4 over the same period. The gap between importance rating and satisfaction continues to exist.



PROVISION OF COMMUNITY CENTRES AND HALLS							
Satisfaction ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	3.4	3.4	3.4	3.4	3.4	3.3	3.4
Importance ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	3.6	3.9	3.6	3.9	4.0	3.8	3.9

Why is monitoring this trend important?

Community centres and halls are places where people can meet, learn and participate in activities; these facilities foster community interaction and connection. This issue was ranked as highly important by 67% of community survey respondents in 2009. 40% of respondents rated high satisfaction with the provision of community centres and halls in 2009.

Source: Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007, 2009. The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.

www.bmcc.nsw.gov.au/yourcommunity/communitysurvey