

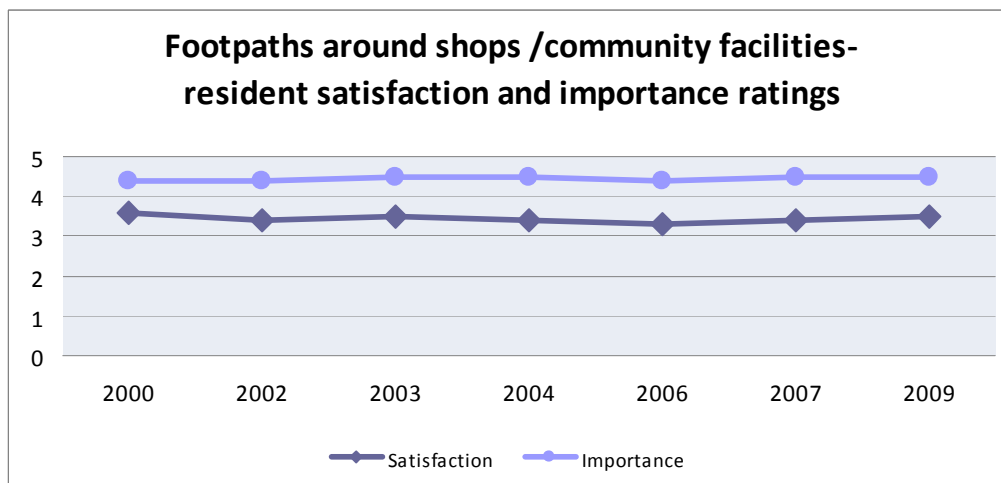
Footpath infrastructure

What are we monitoring?

The difference between resident satisfaction with and importance ratings for footpaths around shops and community facilities

What is the trend?

Resident satisfaction with footpaths at shops and community facilities declined from 3.6 to 3.5 between 2000 and 2009 while resident importance rating has increased from 4.4 to 4.5. A significant gap between satisfaction and importance remains.



FOOTPATHS AROUND SHOPS AND COMMUNITY FACILITIES							
Satisfaction rating							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	3.6	3.4	3.5	3.4	3.3	3.4	3.5
Importance rating							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	4.4	4.4	4.5	4.5	4.4	4.5	4.5

Why is monitoring this trend important?

Footpaths enable safe and easy access to shops and community facilities. They are particularly important for people with disabilities, mobility impairments and parents with young children. This issue was rated as of high importance by 92% of survey respondents. 54% of respondents reported satisfaction for this issue. The gap between importance and satisfaction ratings for this issue suggests that further improvements can be made in footpath access in town centres.

Source: Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007, 2009. The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.
www.bmcc.nsw.gov.au/yourcommunity/communitysurvey