

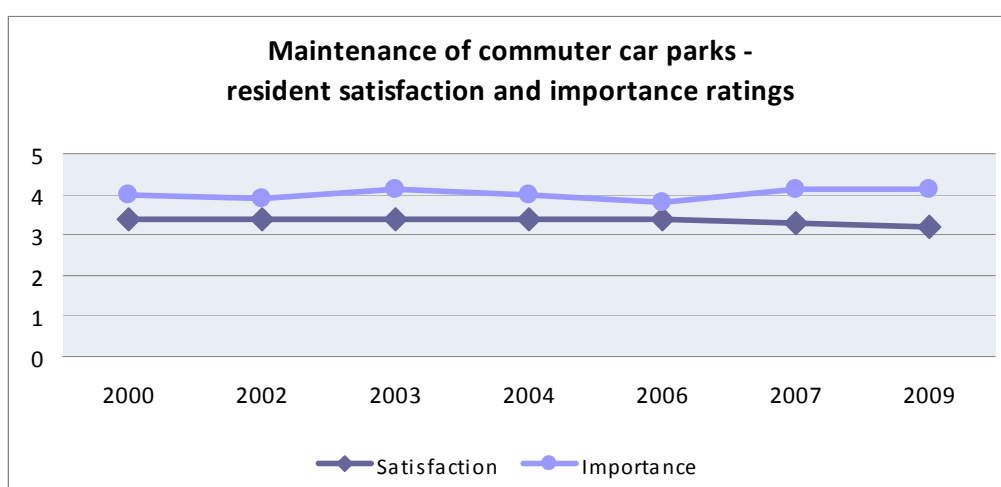
Connections for moving around – commuter car parks

What are we monitoring?

Difference between resident satisfaction with and their importance rating for maintenance of commuter car parks

What is the trend?

Residents' rating of importance for the maintenance of commuter car parks has increased from 4.0 in 2000 to 4.1 in 2009. Satisfaction has fluctuated over the same period but has decreased from 3.4 in 2000 to 3.2 in 2009. The gap between importance rating and satisfaction widened over the last two years.



MAINTENANCE OF COMMUTER CAR PARKS							
Satisfaction ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Average rating	3.4	3.4	3.4	3.4	3.4	3.3	3.2
Importance ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Average rating	4	3.9	4.1	4	3.8	4.1	4.1

Why is monitoring this trend important?

Commuter car parks are part of Blue Mountains transport infrastructure – enabling ‘moving around’. Well maintained commuter car parks can encourage commuters to park and use the train rather than drive. This contributes to a reduction in car usage. This issue was ranked as highly important by 74% of community survey respondents in 2009. 36% of respondents rated high satisfaction for this issue.

Source: Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007. The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.

www.bmcc.nsw.gov.au/yourcommunity/communitysurvey