

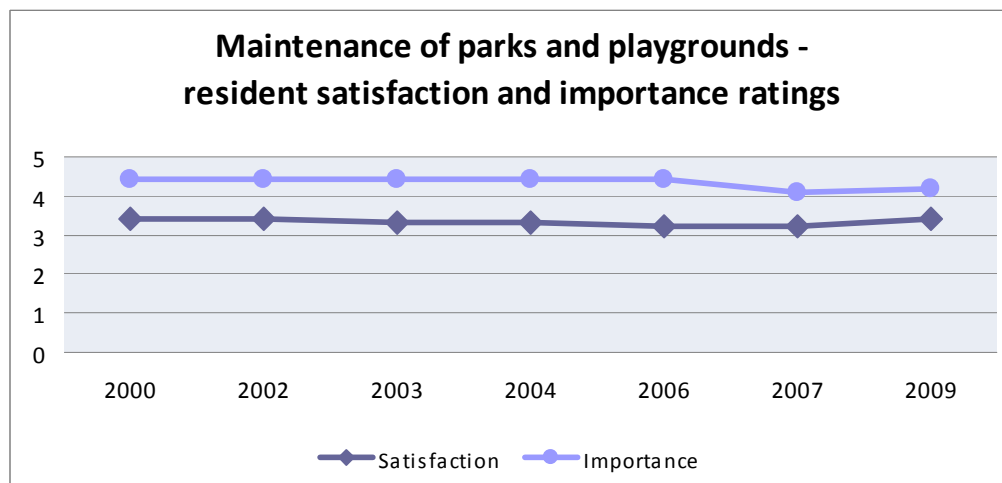
Recreational facilities – parks and playgrounds

What are we monitoring?

Difference between resident satisfaction with and their importance rating for maintenance of parks and playgrounds

What is the trend?

Residents' rating of importance for the maintenance of parks and playgrounds has decreased from 4.4 in 2000 to 4.2 in 2009 while their satisfaction has returned to 3.4 in 2009 following a decrease to 3.2 in 2006 and 2007. The gap between importance rating and satisfaction continues to exist.



| MAINTENANCE OF PARKS/PLAYGROUNDS | | | | | | | |
|----------------------------------|------|------|------|------|------|------|------|
| Satisfaction ratings | | | | | | | |
| Year | 2000 | 2002 | 2003 | 2004 | 2006 | 2007 | 2009 |
| Rating | 3.4 | 3.4 | 3.3 | 3.3 | 3.2 | 3.2 | 3.4 |
| Importance ratings | | | | | | | |
| Year | 2000 | 2002 | 2003 | 2004 | 2006 | 2007 | 2009 |
| Rating | 4.4 | 4.4 | 4.4 | 4.4 | 4.4 | 4.1 | 4.2 |

Why is monitoring this trend important?

Parks and playgrounds provide opportunities for play, leisure and building social connections – particularly for parents of young children. Ensuring parks and playgrounds are well maintained enhances the enjoyment and safety of families. This issue was ranked as highly important by 79% of community survey respondents in 2009. 45% of respondents reported high satisfaction with this issue.

Source: Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007, 2009. The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.
www.bmcc.nsw.gov.au/yourcommunity/communitysurvey