

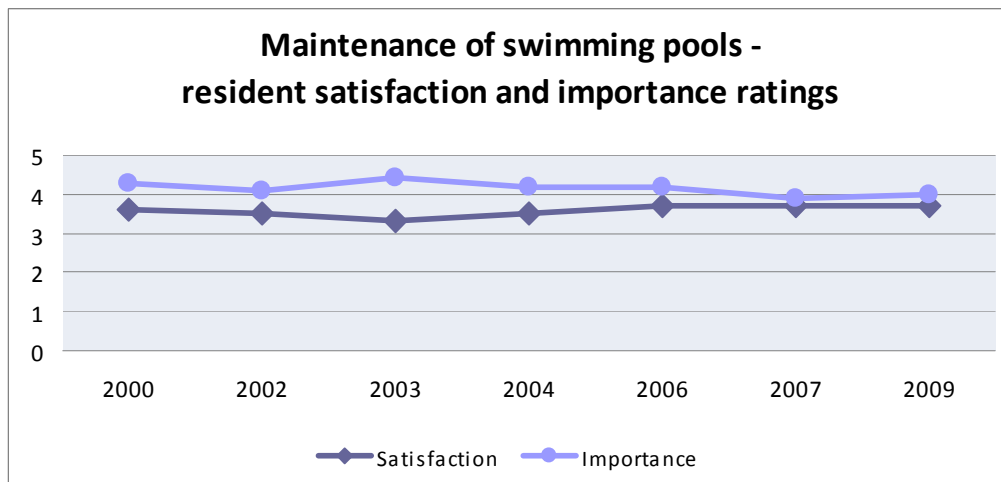
Recreational facilities – swimming pools

What are we monitoring?

Difference between resident satisfaction with and their importance rating for maintenance of swimming pools

What is the trend?

Residents' rating of importance for the maintenance of swimming pools decreased from 4.3 in 2000 to 4 in 2009 while their satisfaction increased slightly from 3.6 to 3.7 in the same period. A small gap between importance rating and satisfaction continues to exist.



MAINTENANCE OF SWIMMING POOLS							
Satisfaction ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Average rating	3.6	3.5	3.3	3.5	3.7	3.7	3.7
Importance ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Average rating	4.3	4.1	4.4	4.2	4.2	3.9	4

Why is monitoring this trend important?

Swimming pools are key recreational facilities in the Blue Mountains, providing opportunities for physical activity and leisure for all age groups. Well maintained swimming pools enhance the experience for visitors and help people feel confident that the pool is safe and healthy. This issue was ranked as of high importance by approximately 70% of community survey respondents in 2009. Approximately 52% of respondents ranked high satisfaction for this issue.

Source: Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007, 2009 The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.

www.bmcc.nsw.gov.au/yourcommunity/communitysurvey