

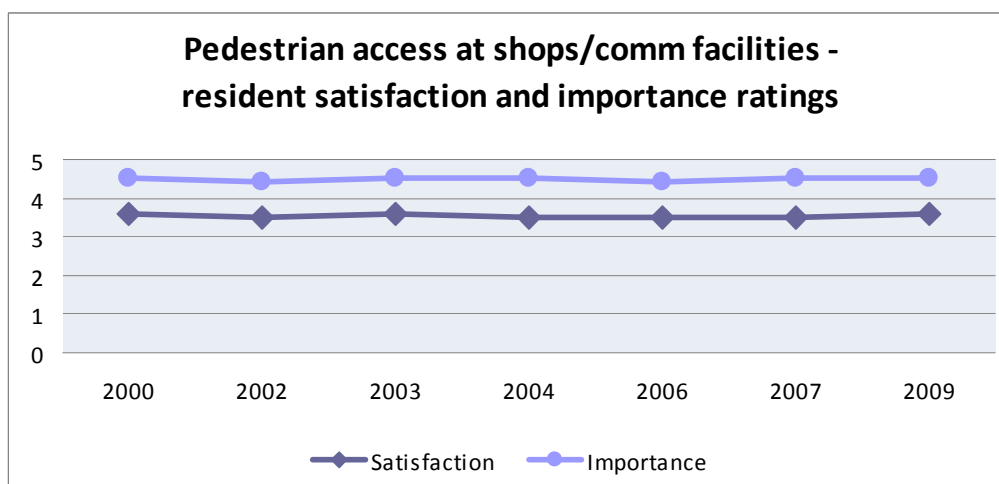
Connections for moving around – pedestrian access

What are we monitoring?

Difference between resident satisfaction with and their importance rating for pedestrian access around shopping centres and community facilities

What is the trend?

Residents' rating of importance for pedestrian access around shopping centres and community facilities has remained at 4.5 between 2000 and 2009 while their satisfaction decreased slightly from 3.6 to 3.5 but returned to 3.6 in the same period. A significant gap between importance rating and satisfaction continues to exist.



PEDESTRIAN ACCESS AT SHOPS COMMUNITY FACILITIES							
Satisfaction ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	3.6	3.5	3.6	3.5	3.5	3.5	3.6
Importance ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	4.5	4.4	4.5	4.5	4.4	4.5	4.5

Why is monitoring this trend important?

Good pedestrian access around shopping centres and community facilities is an important aspect of a liveable city – it helps ensure that people can walk safely to facilities and that accessibility is possible for people with mobility difficulties or with small children. This issue was ranked as of high importance by 92% of community survey respondents in 2009. 56% rated high satisfaction for this issue. Currently the ratings for importance exceed those for satisfaction, suggesting that improvement can be made in pedestrian access at shops and community facilities.

Source: Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007 The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.

www.bmcc.nsw.gov.au/yourcommunity/communitysurvey