

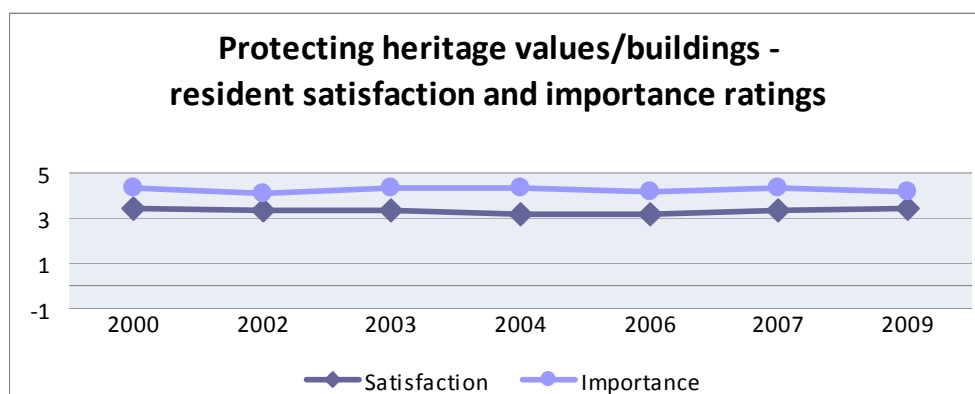
## Built environment - heritage

### What are we monitoring?

*Difference between resident satisfaction with and their importance rating for protecting heritage values / buildings*

### What is the trend?

Between 2000 and 2009 residents' rating of importance for protecting heritage values / buildings decreased by .1. The satisfaction rating reduced from 3.4 to 3.2 during the 2000 to 2004 period but returned to 3.4 by 2009. A significant gap between importance rating and satisfaction continues to exist.



PROTECTING HERITAGE VALUES / BUILDINGS							
Satisfaction ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Average rating	3.4	3.3	3.3	3.2	3.2	3.3	3.4
Importance ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Average rating	4.3	4.1	4.3	4.3	4.2	4.3	4.2

### Why is monitoring this trend important?

Protecting our heritage values and retaining heritage buildings is part of creating a city that is liveable, vibrant and creative. Maintaining historic elements of our built environment provides a link with our history and helps create the unique identities of individual townships in the Blue Mountains. This issue was ranked as high importance by 79% of community survey respondents in 2009. 43% of respondents ranked high satisfaction with protecting our heritage values and buildings. The significant gap between importance and satisfaction ratings suggests that more could be achieved in protecting heritage values and buildings.

**Source:** Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007, 2009. The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.

[www.bmcc.nsw.gov.au/yourcommunity/communitysurvey](http://www.bmcc.nsw.gov.au/yourcommunity/communitysurvey)