

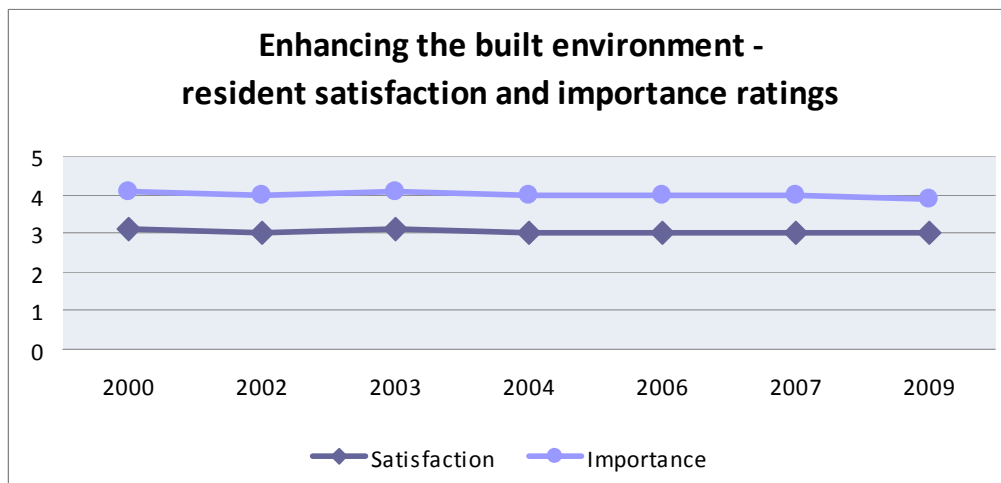
Built environment

What are we monitoring?

Difference between resident satisfaction with and their importance rating for enhancing the built environment

What is the trend?

Residents' rating of importance for enhancing the built environment decreased slightly from 4.1 in 2000 to 3.9 in 2009 while their satisfaction stabilised at 3.1 in the same period. A significant gap between importance rating and satisfaction continues to exist.



ENHANCING THE BUILT ENVIRONMENT							
Satisfaction ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	3.1	3	3.1	3	3	3	3.1
Importance ratings							
Year	2000	2002	2003	2004	2006	2007	2009
Rating	4.1	4	4.1	4	4	4	3.9

Why is monitoring this trend important?

Enhancing our built environment forms part of creating a vibrant and livable city – including the construction of new public buildings, refurbishment of existing buildings and streetscapes. This issue was ranked as high importance by 66% of community survey respondents in 2009. 28% of respondents ranked high satisfaction with protecting our heritage values and buildings. The significant gap between importance and satisfaction ratings suggests that more could be achieved in enhancing the built environment.

Source: Blue Mountains City Council, Blue Mountains Community Surveys: 2000, 2002, 2003, 2004, 2006, 2007, 2009. The Survey is conducted every one to two years. Ratings are given on a 1-5 scale, with 1 the lowest level of importance and satisfaction and 5 the highest.

www.bmcc.nsw.gov.au/yourcommunity/communitysurvey